Guide pratique des mutuelles de santé en Afrique

[Practical guide to mutual health

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This guide has been produced in response to a need expressed for some years now by managers and promoters of mutual health associations in Africa. It provides information, describes techniques and presents methodological references with a view to improving, in practice, the setting-up and operation of a mutual health association. It addresses the type of services that such an association can offer its members, the conditions of access to the services and the way in which they should be paid for. It also analyses the various tools available for financial management of an association and deals with the follow-up, evaluation and monitoring of services. Finally, it provides an overview of training within a mutual health association.

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